

**CORPORATE PERFORMANCE REPORT**

Relevant Portfolio Holder	Councillor Dormer, Leader of the Council and Portfolio Holder for Planning, Economic Development, Commercialism and Partnerships Councillor Thain, Portfolio Holder for Corporate Management
Portfolio Holder Consulted	No
Relevant Head of Service	Kevin Dicks, Chief Executive Deb Poole, Head of Business Transformation
Ward(s) Affected	All wards
Ward Councillor(s) Consulted	N/A
Key Decision / Non-Key Decision	No

**1. SUMMARY OF PROPOSALS**

To review performance information relating to the strategic purpose 'Help me to run a successful business'.

**2. RECOMMENDATIONS**

The Executive Committee is asked to note the contents of the report and associated appendix (Appendix 1).

**3. KEY ISSUES**

**Financial Implications**

- 3.1 Effective performance management will enable the Council to use limited resources in a more targeted manner, maximising the value of Council services and allowing the Council to be even more responsive to our customers' needs.

**Legal Implications**

- 3.2 There are no legal implications arising from this report.

**Service / Operational Implications**

- 3.3 Using performance data enables the Council to understand if it is working towards the strategic purposes and delivering the priority actions set out in the Council Plan.

**Customer / Equalities and Diversity Implications**

- 3.4 The strategic purposes are from a customers' perspective, so relevant and robust performance data will enable the Council to understand if it is delivering what matters to customers, as identified through the Council Plan.
- 3.5 There are no equality and diversity implications arising directly from this report; however, the importance of understanding how the Council perform for all residents is important.

**4. RISK MANAGEMENT**

- 4.1 By using data to ensure the Council meets the strategic purposes and delivers on the priority actions in the Council Plan, it will support the management of risks identified around the delivery of those strategic purposes. The strategy will also contribute to the management of risks around robust decision making and the accuracy/effectiveness of performance data.

**5. APPENDICES**

Appendix 1 - Corporate Performance Report: 'Help me to run a successful business' – June 2019

**AUTHOR OF REPORT**

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