

PSPO Consultation Report

Survey results for the proposal to Introduce a Public Space Protection Order in Redditch Town Centre

- Two responses were received from statutory consultees – Office of the West Mercia Police and Crime Commissioner and a Chief Officer of Police for the area. These responses are included at the end of the report.
 - A total of 124 responses to the online survey were received during the consultation period 28/09/23 to 29/10/23
 - The results for each question are shown in the report. A separate table is shown for responses from residents who live within the boundary of the proposed restricted area.
 - Full responses from the 10 residents who stated that they ‘Live in Boundary’ area are also shown separately at the end of the report.
 - A full list of consultees is shown at the end of the report. The consultation survey was also promoted in the press, on the council’s website, via council and partner social media accounts, at the Town Hall reception area and in the Library.
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Question 1. Which of the following applies to you? Please tick all that apply

Answer		Response %	Response Total
1	I live in Redditch Town Centre, as shown on the map within the red boundary line.	8.1%	10
2	I live In Redditch but outside of the Town Centre	76.4%	94
3	I am a Business Owner / Employee in the Town Centre	20.3%	25
4	I am a Representative / Employee in the Alcohol Licensing Trade	0.0%	0
5	I am a Redditch Ward Councillor	5.7%	7
6	I am a Redditch County Councillor	3.3%	4
7	I represent a Charity, Voluntary Organisation or Community Group *	4.9%	6
8	I represent a Religious Establishment *	0.8%	1
9	I represent a different organisation or group *	0.8%	1
10	Other (please specify):	5.7%	7
* Please provide the name of your group/organisation/establishment			26
		answered	124
		skipped	0

Other (please specify)

Bentley Close Neighbourhood Watch Scheme

I live 50m from the line.

Work in Redditch

Rail station user

Resident

Restaurant Owner

* Please provide the name of your group/organisation/establishment
Worcestershire County Council
Emmanuel Church The Ecumenical Centre Redditch
The Dow Surgery
Redditch BID
Friends of Isaac's Food Bank
Bentley Close Community Association
Bentley Close Community Assoc
Kingfisher Centre
HSBC
HSBC
HSBC
HSBC
HSBC
Threadneedle House
Jumbo Chinese Restaurant

Question 2. Please let us know where in Redditch Borough you live?		
Answer		Response Total
Abbeydale		1
Astwood Bank		2
Batchley		8
Brockhill		4

Callow Hill	1
Church Hill North	6
Church Hill South	4
Crabbs Cross	5
Enfield	1
Feckenham	0
Greenlands	5
Headless Cross	8
Hunt End	1
Ipsley	1
Lakeside	2
Lodge Park	3
Matchborough East	1
Matchborough West	4
Oakenshaw	1
Oakenshaw South	1
Riverside	4
Smallwood	1
Southcrest	9
St. Georges	0
Town Centre	7
Walkwood	7
Webheath	4
Winyates East	2
Winyates Green	2

Winyates West	0
Wirehill	2
Woodrow North	5
Woodrow South	2
	answered 104
	skipped 20

Question 3. Have you witnessed Anti-Social Behaviour (ASB) in public areas in Redditch Town Centre in the last 12 months?		
Answer	Response Percent	Response Total
1 Yes	71.5%	88
2 No	29.3%	36
		answered 124
		skipped 0

Living Within Boundary Only	
Yes 80.0%	8
No 20.0%	2
Answered	10

Question 4. Did you report the Anti-Social Behaviour (ASB) you witnessed in Redditch Town Centre?

Answer		Response Percent	Response Total
1	Yes	31.8%	28
2	No	69.3%	61
			answered 89
			skipped 35

Living Within Boundary Only

Yes 50.0%	4
No 50.0%	4
Answered	8

Question 5. Who did you report the Anti-Social Behaviour (ASB) you witnessed to?

Answer		Response Percent	Response Total
1	Police	89.3%	25
2	Redditch Borough Council	3.6%	1
3	Other (please specify):	7.1%	2
Comments:			11
			answered 28
			skipped 95

Other (please specify):

Crime stoppers

Kingfisher security and police

Comments:

Police and Community support Officer

Was with friends / friend called police when a fight was breaking out

Shop lifting from my business in the Kingfisher reported to centre who brought in the police

Reported to BOTH the Police AND Redditch Borough Council.

THIS question No. 5 does not allow me and others to select more than one response! Why is this?

I didn't, I just wanted to get away

To officers on foot in town

Member of staff assaulted

We have had 5 years of non-stop hard drug abuse on the premises of Threadneedle house (small walkway at the rear of the building directly outside our window), we have reported this countless times to the police. In the last 2 years there has been a definite increase in homeless people in Redditch town centre and with that an increase in alcohol and drug abuse.

There are groups of teenagers constantly in the town centre harassing people and there's nothing that can be done towards them but just walk quicker.

Overall our safety feels greatly compromised in Redditch town centre currently so we would fully stand behind something being done about that

We have numerous records or reports to the police noting drug misuse outside of our bedroom window, urination outside of the front of our home and antisocial behaviour from people on the public footpath outside our home

Police and Redditch Borough Council

I reported it to both Police and Redditch Borough Council.

A CCTV camera when it was there, it did deter A.S. Behaviour and criminal activity

Living Within Boundary Only		
Police	75.0%	3
Crimestoppers	25.0%	1
Answered		4

Question 6. Please tell us why you did not report the Anti-Social Behaviour (ASB) you witnessed?		
Answer	Response Percent	Response Total
1	100.0%	54
answered		54
skipped		70

Comments
I tend to mind my own business. I consider that behaviour should be monitored by the authorities.
I was alone and as a female felt intimidated
Unlikely that police would be able to attend
I have seen groups of people drinking around the war memorial adjacent to St. Stephens Church on many occasions, but there doesn't ever seem to be any PCSO's around to report this too.
Had no confidence that police would attend in good time to stop the fight
It was already reported
There are never any police around and the response is slow anyway
What's the point, nothings ever done. The police are massively understaffed and don't have the powers/freedom to do a proper job.
Because I did not think my complaint would be taken seriously.
It was adult drinking in the area near the church - they appear to be homeless and are often there, so were not actually causing a

disturbance as such
To many and they can get aggressive
I didn't know who to report it to.
Police will not attend low level ASB and the council do not have officers available to enforce ASB.
nothing ever gets done about it. Its a regular occurrence in certain areas of the town centre. Police are aware but are either not bothered or don't have the man power to sort it out.
I'm in town every Tuesday night waiting for my daughter to finish a group she goes to it's awful and unsafe in the town pointless to report
don't know who to report it to and it is happening daily on the band stand next to the church
The offenders are around the church pretty much all day long. The police are aware of this and visit quite often but don't appear to do anything, therefore I see no point in wasting their time or mine.
I did not want to get involved.
Work in a office. They are all alcoholics and hang around the bandstand by the Church and are very loud, swearing and arguing amongst themselves. It is very noisy during the summer.
No action will be taken. Numerous alcoholics drunk, shouting & disrupting the local area.
The company i work for has reported this on multiple instances with no action taken
The company that I work for has reported it numerous times with no action taken.
Seemed pointless
I was harassed for money by a drug addict in Gloucester Close, but it would have been pointless reporting it as nothing would be done about it.
That would be a waste of my time: * If I were to report using the 101 service, I would be waiting an excessive length of time for the call to be answered. I have given up twice after waiting more than 15 minutes. That is not a service. * If I were to report it online then I have to give a lot of my personal details. I call that unnecessary data harvesting. The service wants to know more about the person reporting the incident than the incident itself.
Fear of repercussions
I felt that no one was in danger and the people involved were walking through the town centre
No point- police don't care
I see anti-social behaviour on a daily basis and do not have time to report everything I see every day
As we are busy with customer every day and this antisocial behaviour happens every day
Because a friend I was with did report it.

Who would I report it to. No police station open. No police presence in Redditch town centre. Today Saturday 14 October at Church Green Redditch. At least 8 people drinking by the bus stop. Even a grill on a portable table had been set up. They were actually cooking food and drinking alcohol. Very intimidating. Police nowhere to be seen.
It had already been reported
Did not think anything would be done .
Didn't know where and how
Because I see community officers around town centre, police cars driving past and people are in the Church Green area drinking or smoking drugs, also police have other more urgent priorities so feel this is time wasting. If someone was being hurt then I would report this.
Time consuming and quite a few instances
Because there were already police dealing with the problem as another person reported it.
Because someone else should be monitoring this.
Not sure who to report to
Someone else reported them
Because it happens a lot and a waste of time reporting anything
It was already attended by police.
Nothing would get done
Drunks in the bandstand. They're always there and never moved on. What's the point of reporting?
Who do I report it to?
What about all the homeless people?
Was being dealt with
Police already there
With the lack of police resources I did not want to report it. It was relating to people drinking alcohol excessively during the day and drug users
Not sure how to report it.
No one obvious to report to, and probably will have moved on by the time investigated by authorities. Didn't want to waste emergency services time phoning it in.
Reported by others also there
The security guards from the Kingfisher Centre were dealing with it.

Question 7. Do you support the introduction of a Town Centre PSPO to deal with the problems below:

**Alcohol related anti-social behaviour
 Misuse of Psychoactive Substances (e.g. Nitrous Oxide)
 Public Urination, Defecation and other Offensive, Indecent or Threatening Behaviour
 Abusive, Obscene and Threatening Language**

Answer		Response Percent	Response Total
1	Yes	88.6%	108
2	No	12.2%	15
Comments:			52
			answered
			124
			skipped
			0

Comments:

I believe many residents don't feel safe in the TC and therefore do not use it. If these issues were sorted perhaps more businesses would come to Redditch and more people would go out.

As an older person, I will not willingly visit the Town Centre in the evening due to the threatening atmosphere caused by the above problems. This precludes me from attending performances at the Palace Theatre, for example

The businesses in the town centre which I have spoken to are getting more and more frustrated with the ASB in the town centre. When I speak to residents it acts as a deterrent. If we want to increase patronage to our town centre we must make it safer and more inviting.

Yes, definitely to ensure the safety for everyone and the right to live a clean peaceful life

Town centre sometimes feels unsafe

I have not witnessed it in the last 12 months because I no longer go into the Town Centre in the evenings - too violent!

In a lot of cases it's the same offences being committed by the same perpetrators in the same place. Police are aware but it doesn't seem to make much difference

Redditch wants to attract people to visit its night time economy and stopping jobs and those who feel its ok to behave like idiots can only help
I appreciate the issues above but a PSPO is not dealing with issues and problems all it is doing is pushing it away from the town centre. The police need to deal with the crimes that are happening at that time. The police need to be more proactive. The council and police need to provide the right support and guidance and safe places for people to go.
Not all alcohol drinkers are being anti social but it's important that residents feel safe in town.
Not only in the Town Center but other centers around Redditch in particular Arrow Valley Lake
This is absolutely essential. We spend a lot of time fundraising in the town centre and the levels of antisocial behaviour put us off doing further fundraising there
Residents and visitors to the town centre should be able to go about their business without feeling threatened or at risk from others who choose to act in an anti social and disruptive manner. Everyone has a right to feel safe
People smoking weed in public areas should be addressed too.
As a town centre business owner we are fiercely aware of how antisocial behaviour negatively impacts business, customers and staff often feeling at risk approaching the centre. Being approached for money, shouted and swore at.
We just need more police officers, the law is there already.
It needs something to stop this sort of behaviour
Incidents which have been reported don't get dealt with. Residents who actually did (in the past) take the trouble of reporting incidents now sadly do not bother. The view which many residents have is that RBC's 'Safer Redditch' Team is hopeless and ineffective.
Too much of above problems going on inside and just outside of boundary
For one seems pretty arbitrary to cut it off just before Clive Road if you were to include the other half of the housing block. For another how rigorously would this be enforced? Would this extend to people coming out of the nightclub who are already engaging in arguably 'Alcohol-related anti-social behaviour'?
I would like to see our Town Centre return to the standards of 1985 when we decided to move here and raise our family.
I have to listen to, and watch them drinking and shouting every day while I am working during the summer months it is very loud with the windows open
There's nothing worse than feeling uneasy walking to & from the office, in fear of encountering someone who is either drunk or high on illegal substances. I'm not convinced a Town Centre PSPO will work but it's certainly worth trying.
I do not feel this is required. I have been living in Redditch for may years and feel that not much has change. you will always get one or two people making a fool of themselves.
Not needed.
I support the PSPO, however I doubt it will have any effect on the constant stink of weed that blights the whole town centre.

Why aren't the police dealing with these issues anyway? We shouldn't need another acronym to sort this out.
Most definitely support the pspo
Need a visible deterrent at all times
As long as it is sensibly and calmly enforced. However all of these items are already covered by varying existing laws which can be and hopefully are enforced.
If you are looking to be able to ban people from the town centre completely then I understand this.
this is about education as well. the wearing of hoodies also need to be addressed, these allow offenders to mask their appearance. Clamp down on the wearing of them and people will soon realise that they can't hide.
We have customers who now refuse to visit Redditch and will travel further to different towns because of the anti social behaviour in church green west, many customers have commented that they feel intimidated and no longer safe to visit Redditch
They are disturbing customers as they gather outside our premises.
As a senior citizen I do not wish to go anywhere where it is likely that I am required to witness offensive behaviour by word or action. In conversation with other seniors it appears that if they have to go to the town centre evening or night they go do what is necessary and leave. I believe the threat is not as serious as others perceive but avoiding the Town centre is unlikely to assist the local economy.
And only for these problems. I do hope there is going to be some accountability or review to make sure that these powers are not being exceeded. Steps also need to be taken to make sure vulnerable people are protected, for example the homeless and people with mental health conditions.
Police support we feel will be used for alternative use & it's time to question what the council are actually doing they are not listening to the residents of Redditch & constantly pushing agenda's which no one voted for.
I hate going into the town now, especially on a Saturday. Where are the police. It's a joke.
I work in the town centre and often see people opening drinking and drunk, those who frequent the band stand and Church Green openly cross the road and use the bushes at the top of Easemore /Prospect Road to urinate, we can see that from our office. I have seen all sort of people including young people with college badges smoking weed which seems to carry far and wide, sometimes the smell of drugs carries across the road and to the pedestrian area - each to their own but smoke it at home! Before the bushes were removed from corner of Church Green it was a regular drop off and exchange spot. I have been approached and asked for money so now walk into town using the pavement now the nicer way across by the Church. In the summer I would like to sit and enjoy the Church Green seating and do see others enjoying the area but avoid because of those drinking/high, often I have seen parents/children sat on the grass or next to fountain in the summer which shows if this area was safer and in the banned area lots of people would and could enjoy this. The area down the the Palace Theatre and underpass is something I now avoid - I used to park over near retail park. It would be lovely to feel safe, not to have to smell weed and enjoy what is a lovely town centre and spoilt by a few people.
I have concerns that the problem will just move out of the town to local centre areas.

Absolutely. Redditch town centre is very intimidating day or night.
As in my previous statement Redditch town centre does not feel safe because of the things outlined above but above all the amount of hard drug usage
I do agree however, I wonder what the response would be. We have previously been told that our reports were not an emergency and had no follow up to our concerns.
I don't think it's as black or white as yes or no this will criminalise some of the most vulnerable individuals
We do need some public toilets ,for use when Kingfisher closed
There is also smoking of weeds found at many places in Redditch Town Centre
Because if you let a pro-Palestinian march to go ahead , but stop decent Redditch citizens from enjoying themselvesthen NO !
People who (repeatedly) exhibit the behaviours you mention need help, not punishment or exclusion. What measures are being put in place by the Council or other agencies to help people experiencing homelessness or addiction? There are adequate laws in place allowing Police to deal with Night Time Economy problems without additional Civil Liberties rules.
I support it if it is used correctly with compassion. I do not support it being used to move on the homeless unless there is a positive outcome for them. With how little nightlife there is in the town now I am surprised this is happening now and not when it was really busy with bars. If bringing this in helps attract business and a nightlife back to Redditch that's great but please don't use it to kill off the little economy already there.
Providing we have the police manpower to cover and enforce it. They are stretched as it is.
As long as it is actually enforced
Always see people hanging around the church
I have witnessed ASB in other cities and towns. It is a useful tool to have in place to maintain peaceful law and order.

Living Within Boundary Only	
Yes 90.0%	9
No 10.0%	1
Answered	10

Question 8. Please tell us anything else you think we should know about ASB in Redditch Town Centre:

Answer Choice	Response Percent	Response Total
1	100.0%	62
	<i>answered</i>	62
	<i>skipped</i>	62

Comment

Hopefully, such an order would deter people from outside Redditch from travelling to the town centre, with intent to cause problem with ASB and drug dealing etc.

There is an issue with drug dealing, it is possible that they are coming in on the train.

We need more cameras and Police patrolling, drug dealing in the alleyway between Other Rd & Archer Rd still happens at all hours of the day & night

I feel intimidated by a lot of the smoking of cannabis within the town Centre and by the begging from the rough sleepers or apparent rough sleepers during the day

ASB takes many forms including use of foul language, drunken behaviour, confrontations and noise. I would like help to tackle ASB of my neighbour in Easemore Road.

It makes the town centre an unpleasant place to be

Would be better to see more foot patrols. The bandstand and church green is not a space i would frequent at certain times due to intimetating behaviour of some people.

People are getting stabbed when going shopping. That should tell you all you need to know about the viciousness experienced in our town these days. Security int he Town Centre are ineffective and the police are nowhere to be seen.

I'm seeing Antisocial behaviour on a daily basis from the same people who are alcohol and drug depent

Littering, graffiti and vandalism how ever minor by all ages should be included in ASB.

There should be a visible police presence in the town at all times, residents should never feel afraid to be out or for their children to be

out after a certain time
There's small gatherings of drunks/drug users in the town every single day and they are never moved on, they are clearly drunk but nothings ever done.
There is ASB all over Redditch and this is not being dealt with. Police need to take action and arrest and charge and for persistent offenders take long term action. It should not be the responsibility of the council to do the police's job. This is not addressing the ASB this action is trying to brush the issues that Redditch has under the carpet and move it to other areas. This will then impact on neighborhoods and their homes. Young people have to be able to go out and enjoy themselves and without the fear of a criminal record if they do something wrong.
I think a town centre police prescribe is important as there will be less ASB if police are visible and nearby.
No respect is shown to the church area and the surrounding area of it. Litter, smoking etc.
I want my family to feel safe when in the town centre and therefore this order should hopefully help to reduce anti-social behaviour and make the town a nicer place to use - as long as there are enough police officers to be available to enforce the order?
A group of drunk people are always by the church ,drunk at 8 in the morning calling ambulance to take them home. It's always the same ones , urinating in alley opposite church
The police need more powers to arrest and more visibility
My only concern is that this order will push ASB out of the town centre into other local communities who have smaller shopping centres. Who will deal with ASB in these areas and what are the council doing about it? Areas such as Salters Lane in Batchley where individuals who use alcohol and drugs are housed in close proximity.
Nothing, but this should cover the whole of the borough not just the town centre
its getting worse. there are areas I don't want to walk through as a single woman day or night. just don't feel safe.
The opening hours are too late. 2am is plenty
Groups of teens accessing the kingfisher after hours detract security from necessary work and are committing theft and vandalism on the open concessions stands.
Homeless around the centre intimidate customers
ASB behaviour can be currently handled under the law. There needs to be more police officers however.
I tend to sit on a bench sometimes on my own I'm a woman and the amount of times I've been approached by drunks and this is only 6 until 7 if you walk through the church there are bottles lay on the ground from methadone and groups hanging about every where
The area covered by this proposed PSPO needs to be extended. 1. It should include Ludlow Road and the footpath from Oakly Road which goes to Plymouth Road through Bentley Close. This footpath is called by some as 'Cannabis Alley' and/or 'Druggies' Exchange'. On this footpath, (adjacent to Sandpitts Allotment

<p>site), has experienced incidents of anti-social behaviour.</p> <p>2. AND the area to be enlarged should also include the Plymouth Road Cemetery and The Garden of Remembrance.</p> <p>+++=++=+ It is really hoped that these comments will be acted on, and that completing this 'Consultation Questionnaire' has not been an absolute waste of time!!</p>
<p>Boundary map should include pathway from Bentley Close to Oakley Rd ,as this is area of ASB which always gets ignored</p>
<p>No comment.</p>
<p>Urinating in Church Green. In appropriate language causing offence to business customers and staff. Fighting in church green. Sexual activity by those under influence</p>
<p>as stated before I do not feel this is required. I have been living in Redditch for many years and feel that not much has change. you will always get one or two people making a fool of themselves.</p>
<p>Gathering in the bus station</p>
<p>Sick of getting verbal abuse from people sitting drinking in Church Green/ the Bandstand. Makes me not want to visit the town centre.</p>
<p>The stink of weed is rife, especially in Gloucester Close.</p>
<p>Smoking of cannabis is regularly noticed. Use of e-scooter and similar still goes on. Regular meetings of vehicles on the Enfield Industrial estate in hidden zones late evenings is a suspicious activity and usually ends with litter being left in the area.</p>
<p>There is sufficient provision for the police to take action against any issue</p>
<p>I think a Police presence (beat bobbies)in the town centre would do more to deter bad behaviour rather than make a PSP area which in itself leaves much to interpretation by any given authority. We need more community policing not more restrictions in order to improve the relationship we have with our brilliant town.</p>
<p>It's particularly had in the evenings especially at weekends</p>
<p>Open drug dealing now moved outside Hsbc</p>
<p>The area around the church seems to attract people who are drinking or standing in groups which intimidating</p>
<p>Aggressive begging needs to stop</p>
<p>Make sure it's policed effectively. When we lived in Solihull near JLR they put parking restrictions but did not monitor them so the muppets that worked there just parked there anyway.</p>
<p>There is also asb carried out regularly in the hsbc car park which is private property, (we cannot lock the gate as it's a fire escape route for our neighbours) when asked politely to move on, they can then became very aggressive</p>
<p>As employee of hsbc I hear from customer complaining about ASB in front of our branch and saying that they avoid coming to this branch due to this behaviour</p>

Nothing else to add.

We can live in hope the police will start to do the job they are supposed to do. I won't hold my breath.

I THINK THAT YOUR OVER REACTING IT NEVER USED TO BE A PROBLEM TRY TO USE A BIT OF GOOD OLD POILCE WORK LET THE BOBBY MAKE HIS OWN CHIOCE ON WHAT HE RECKONS WHEN HE OR SHE DEALS WITH A PROBLEM. YOUR NEVER GOING TO STOP IT SO A BIT OF COMMONSENCE YOUR JUST WASTING MONEY IVE BEEN THERE AND I KNOW THE POILCE USED TO SIT AND CHAT WITH US AND THEY EARNED SOME RESPECT EASY FOR MPS ITS NOT THERE MONEY . GO AND CHAT TO SOME OF THE PEOPLE WHO DO DRINK AND ASK THEM IF THEY HAVE ANY IDEAS. THESE PEOPLE ARE HUMANS NOT RATS THE WAY YOU SPEAK ABOUT THEM. BUT FAIR PLAY FOR ASKING PEOPLE TO HAVE A SAY

If introduced it needs to be policed and action taken at all times of day.

Needs policing constantly

This is a good start so well done to those who have implemented

I do feel that we need to understand more about how the PSPO will be actioned by the police and what changes we can expect. Often when Police have followed up our concerns there has been a fair delay in them getting out to us which often leads to those causing issues no longer being present.

Will there be any increase in surveillance within the town centre to support with the implementation of the PSPO?

Will there be an increase in police presence within the town centre?

I agree that there a few individuals that cause a problem but most are vulnerable suffering with mental health or addictions who need help on fines they can't pay

perhaps should cover the whole town as the offenders will probably move out of the center

Does this include PROTESTS ? or is it just for alcohol ? ,

It's not just the town centre this needs to cover the districts as church hill south is overcome with ASB

Drug dealers use the alleyways in between buildings on Church Green. Specifically by Lloyd's Bank and down by Instabarber.

I definitely think the known dug users and alcohol users should be constantly moved away from the town centre.

I have more of a problem with charity representatives than I do with homeless/vulnerable. I believe that current Police action around the railway station and town centre should be maintained and increased to discourage drug dealing and people travelling to Redditch for this purpose. This can be dealt with under existing laws.

It's not as bad as other places. Resources being few is what is making it seem that way.

It should be conserved to widen the geographical area in to other suburbs where it is identified as an issue to local residents.

ASB destroys the sense of comfort, safety and security when considering visiting the town centre - therefore internet shopping is preferable.

Drug smoking. Drinking at memorials and churches. Groups loitering. Littering. Shouting and abusive language within groups in shopping centre/bus station.

Make the area bigger. Include the footpath which goes from Oakly Road to Bentley Close

It is very sacary when I walk in the street and someone shouting bad language behind me. Once I walked at the traffic lights and a stranger came towards me asking to give him £20. I refused and he tried to hold my hand, I run away from him

Responses from people who 'Live in Boundary' only

Looking at just those who responded 'I live in Redditch Town Centre, as shown on the map within the red boundary line' to Question 1	
Total living within boundary	10
NB. Question 2 related to which Ward people lived in, so hasn't been included here	
Responses to Q3 - Q7	
Q3 - Have you witnessed Anti-Social Behaviour (ASB) in public areas in Redditch Town Centre in the last 12 months?	
Yes	8
No	2
Q4. Did you report the Anti-Social Behaviour (ASB) you witnessed in Redditch Town Centre?	
Of the 8 who said they had witnessed ASB:	
Yes	4
No	4
Q5. Who did you report the Anti-Social Behaviour (ASB) you witnessed to?	
4 responded to this question:	
Police	3
Crimestoppers	1

<u>Comments:</u>	
Police and Community support Officer	
We have had 5 years of nonstop hard drug abuse on the premises of Threadneedle house (small walkway at the rear of the building directly outside our window), we have reported this countless times to the police. In the last 2 years there has been a definite increase in homeless people in Redditch town centre and with that an increase in alcohol and drug abuse.	
We have numerous records or reports to the police noting drug misuse outside of our bedroom window, urination outside of the front of our home and antisocial behaviour from people on the public footpath outside our home	
Q6. Please tell us why you did not report the Anti-Social Behaviour (ASB) you witnessed?	
4 people responded to this question:	
To many and they can get aggressive	
Fear of repercussions	
Someone else reported them	
It was already attended by police.	
Question 7 : 'Do you support the introduction of a Town Centre PSPO to deal with'	
Yes, I support ...	9
No, I don't support ...	1
<u>Comments:</u>	
For one seems pretty arbitrary to cut it off just before Clive Road if you were to include the other half of the housing block. For another how rigorously would this be enforced? Would this extend to people coming out of the nightclub who are already engaging in arguably 'Alcohol-related anti-social behaviour'?	
As in my previous statement Redditch town centre does not feel safe because of the things outlined above but above all the amount of hard drug usage	
I do agree however, I wonder what the response would be. We have previously been told that our reports were not an emergency and had no follow up to our concerns.	
There is also smoking of weeds found at many places in Redditch Town Centre	

Q8. Please tell us anything else you think we should know about ASB in Redditch Town Centre:

Comments:

We need more cameras and Police patrolling, drug dealing in the alleyway between Other Rd & Archer Rd still happens at all hours of the day & night

ASB takes many forms including use of foul language, drunken behaviour, confrontations and noise. I would like help to tackle ASB of my neighbour in Easemore Road.

A group of drunk people are always by the church ,drunk at 8 in the morning calling ambulance to take them home. It's always the same ones , urinating in alley opposite church

Gathering in the bus station

It's particularly bad in the evenings especially at weekends

I do feel that we need to understand more about how the PSPO will be actioned by the police and what changes we can expect. Often when Police have followed up our concerns there has been a fair delay in them getting out to us which often leads to those causing issues no longer being present.

Responses from Statutory Consultees

From: Nicola Lowery on behalf of John Campion, West Mercia Police and Crime Commissioner

I provide a formal response to the Redditch Public Space Protection Order (PSPO) Consultation from the West Mercia Police & Crime Commissioner (PCC) John Campion.

In summary, the PCC is **in support** of the PSPO application Redditch Borough Council is proposing for Redditch Town Centre. It is felt by the PCC that the PSPO will provide additional tools for the Police act early in certain situations before ASB escalates and will hopefully provide reassurance on police and partnership commitment to tackling localised issues.

Should Redditch Borough Council formally make the PSPO the PCC acknowledges the impact enforcement and administration of the PSPO has on local authority resources and is open to a discussion on collaboration to support the administration of the order.

The PCC is aware that local business owners, residents and councillors have raised concerns around ASB incidents at the Safer Redditch Meeting. It is felt by the PCC that the PSPO will provide a clear commitment to addressing localised problems including:

- Anti- Social Behaviour linked to alcohol, drugs, and Nitrous Oxide
- Drug misuse and supply.
- sexual activity in the Church yard
- Alcohol related public order / assaults.
- Seasonal summer increase in street robbery. OP Calix was our local operational response following a supported funding bid through Force Tasking.
- Increase in cross border offending in particular shop theft.

The PCC has sought reassurance from West Mercia Police on local issues and what work has taken place and understands that there has been proactive inter-agency work between Redditch Council, Redditch BID, Kingfisher Shopping Centre, drug and alcohol services, local businesses and the public.

In summary the PCC fully supports the PSPO proposed for Redditch Town Centre and welcomes further discussion on collaboration to the administration of the PSPO to ensure its effectiveness in reducing anti-social behaviour in Redditch.

Nicola Lowery
Policy Officer



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From: Superintendent Edward Hancox – Chief Officer of Police, West Mercia Police

I have been asked to provide a formal response to the PSPO consultation from West Mercia Police. I have copied in Nicola Lowery from the Office of Police & Crime Commissioner for West Mercia, and I have liaised with local policing command for North Worcestershire. Inspector Richard Field informs me that there has been close consultation through Safer Redditch.

Redditch Town Centre has experienced a combination of localised problems including:

- Anti- Social Behaviour linked to alcohol, drugs, and Nitrous Oxide misuse
- Drug misuse and supply
- Public sexual activity in a localised area
- Seasonal summer increase in street robbery
- Increase in cross border offending in particular shop theft.

I am satisfied that there is evidence of activities that have taken place and had a detrimental effect on the quality of life of those in the locality. The activities are likely to be persistent or continuing in nature, and by their very nature they are unreasonable and they do justify the consideration of a PSPO.

In terms of the partnership approach, the following has been undertaken:

- Increased use of Anti-social Behaviour, Crime and Policing Act 2014 powers such as dispersal powers
- A Task and Finish group established under Safer Redditch
- Increased use of outreach support to people with addiction.
- Improved engagement through the Kingfisher Shopping Centre and Redditch BID.
- An EVA and consideration for further environmental works.
- Proposals for additional support through Safer Streets 5 funding

I am assured that has been significant positive inter-agency work between Redditch Borough Council, Redditch BID, Kingfisher Shopping Centre, drug and alcohol services, local businesses, and the public who either work, live or visit the area.

In principle, West Mercia Police is supportive of the application for a PSPO in Redditch town centre, in the area indicated in the consultation papers. The PSPO would enable appropriate early intervention and provide evidence towards preventing anti-social behaviour. Police are aware local business owners, residents and councillors have raised concerns around anti-social behaviour incidents at the Safer Redditch Meeting, through community consultation and reports to statutory agencies. A PSPO aims to tackle the issues encountered and has been presented so as not to impact legitimate community or business events.

We would strongly urge the use of preventative conditions being included within the PSPO, such as dispersal powers for those causing anti-social behaviour and the surrendering of alcohol, rather than being entirely punitive. This would give individuals the opportunity to change their behaviour through engagement and education, with the option to move to enforcement if required.

The Local Policing Commander believes that Redditch Borough Council are proposing that if the PSPO is granted, primary enforcement would be undertaken by Police as the council do not have resource authorised to do this. Whilst the Police will be 'authorised officers' and will act if the PSPO is granted, there is a benefit in a joint response which would be likely to assist in the effectiveness of the order. We would welcome a further discussion of this point and clear enforcement protocols being drawn up.

You will be aware that local authorities must have regard to the freedoms permitted under articles 10 and 11 of the Human Rights Act 1998 when drafting a PSPO. These cover freedom of expression, and freedom of assembly and association, respectively. Local Authorities must also consider existing legislation. I have not seen the proposed wording for the PSPO in Redditch but would welcome a collaborative approach in drafting prohibitions.

I have also signposted Redditch Borough Council to colleagues within Shropshire Council who are having significant issues with the enforcement and administration of their PSPO in Shrewsbury town centre. Whilst notices are being issued under the PSPO, very few are being prosecuted. In some cases this is appropriate; the individual is requested to leave the specified area and does so, in other cases, there have been individuals receiving several notices and no prosecution to follow due to poor evidence and/or the significant cost to local authorities. I feel that there is some learning to be had from Shropshire, to avoid any loss of confidence in Redditch Borough Council or West Mercia Police should the PSPO not be effective in reducing anti-social behaviour. We would be open to a conversation regarding administration of the PSPO.

Please do let me know if you require any further information,

Kind regards,

Superintendent Edward Hancox
Head of Prevention | West Mercia Police



Full List of Consultees

Type / Organisation	Role
Police and Crime Commissioner, West Mercia	Police and Crime Commissioner
West Mercia Police	Superintendent
	Chief Inspector for Redditch
	District Inspector for Redditch
Worcestershire County Council	Worcestershire County Council, Public Health Team
Worcestershire County Councillors for Redditch	All Worcestershire County Councillors

Type / Organisation	Role
Redditch Borough Councillors	All Redditch Borough Councillors
Feckenham Parish Council	Parish Clerk
Redditch Borough Council	Chief Executive Deputy Chief Executive Executive Director S151 Senior Management Team
Other organisations (such as community interest groups)	Members of North Worcestershire Community Safety Partnership
	Redditch Business Improvement District Members
	Palace Theatre
	North Worcestershire Economic Development and Regeneration
	Redditch New Deal Group
	North Worcestershire Community Safety Partnership
	Safer Redditch CSP Group
	Members of Redditch Housing First/Homelessness Group
	All Licensed and Off-License Premises
	All Businesses with Proposed Restricted Area